



Taking Charge of Change

The only constant in our world these days is change. Like it or not, leaders are expected to deal with change personally, but also to manage change well in the workplace. We have seen time and time again the business results of organizations that cannot, will not, or do not handle change well – it is not pretty.

Business change takes place through human beings – that all important human capital that produces organizational success. A leader's ability to guide, encourage, and shepherd people through change is a fundamental skill required in today's workplace. The proficiency a leader has in managing change, building consensus, and sustaining commitment determines the success of organizational endeavors.

Unfortunately, not many people really love and embrace the kind of constant change that comes at us daily at work. The irony of that is that the human side of change is the part most managers and business pay little attention to when designing change initiatives – and then they wonder why the change isn't working!

This course focuses on how change affects you, your employees, and your organization, and provides ways to manage change in an effective and productive manner.

Module Objectives:

Class 1: To understand how change affects you personally, and how you manage it in your workplace.

Class 2: To understand the people side of change, and how to work with people around change.

Class 3: To learn a change process and a communication process, and apply it to your work.

Class 4: To learn to actively manage resistance to change.